

About these terms and conditions

- We may change these terms and conditions at any time by publishing a new version.
- You have read, and you understand and accept these terms and conditions, including our Privacy Policy, which forms part of them
- You are over 18 years old; and you agree to be bound by our terms and conditions
- We may alter or withdraw our literature or any part of it without notice at any time for any reason without incurring any liability to you or to any third party

Prices & VAT

All prices are in £s sterling and include VAT at the current rate. The prices and terms and conditions set out are correct at time of going to print. On the rare occasion where there is an error, we will do our best to inform you at the earliest opportunity when your order is placed. We reserve the right to cancel any orders and will refund any costs associated to that order. All products are subject to manufacturing time. Although we aim to keep prices up to date, circumstances beyond our control (including changes in rates of taxation, currency fluctuations or inflationary cost increases) may cause price changes up or down.

Payment

We accept payment by major cards or by cheque or bank transfer. Credit cards are subject to a 3% surcharge. Your card details will be encrypted to minimize the possibility of unauthorized access or disclosure through Streamline. Authority for payment must be given at the time of ordering. Receipt for payments will be posted together with our invoice.

Returns

All products offered – except where indicated – are deemed to be bespoke i.e. made to customers' specific measurements and requirements. As such they are not subject to Distance Selling Regulations.

If goods are delivered in a damaged condition, they must be signed for as such and we will collect the goods, providing you inform us within 10 days from delivery. You have a duty of care for the product whilst it is in your possession. If the goods are damaged by you and subsequently returned in an unsaleable condition without the original packaging and labels intact no refund will be given.

You will need you to include the original receipt with the returns and which must be clearly labelled and have full documentation including reason for return. Your statutory rights are not affected. If goods are returned due to damage we will require you to complete our returns form and enclose it with your return. Returns form will be supplied when we have been informed of the damage.

Availability

We endeavour to give a clear indication of delivery time there might be occasional delays during manufacture. If this does occur then we will contact you by either email or telephone to notify you of this. Whilst we do try to keep the information we provide accurate and up to date, we reserve the right to alter specifications and prices at any time and, as set out below, we do not accept liability for any errors or omissions.

You agree that:

- Some products and services may only be available for purchase in selected geographical areas and during limited periods of time (as the products and services described on this website are intended for the United Kingdom)
- Some descriptions of products and services contained in our website include optional equipment, accessories and/or enhancements which may not be fitted or available as standard
- Any colour appearing on our website or in literature is not necessarily an accurate reproduction of the colour it purports to represent
- You agree that all intellectual property rights (including, without limitation, copyright, database rights, registered and unregistered trademarks and service marks, registered and unregistered design rights, and the right to apply for any of the foregoing) in and to our website and its contents are vested in us or in our respective licensors
- Some images are used for representative purposes only and may differ from the model shown

Privacy policy and data protection - Before submitting any personal information to us **Privacy Policy**.

General

We may assign our rights and obligations under these terms and conditions to any person. You may not assign any of your rights and obligations under these terms and conditions.

- This Agreement does not create any right or benefit enforceable by any third party within the meaning of the Contracts (Rights of Third Parties) Act 1999 except that any limitation or exclusion of liability in our favour, and any indemnity given to us under these terms and conditions, is a right or benefit of our officers, shareholders, employees and agents as if such limitation, exclusion or indemnity had been given directly by you to such third parties

- If a provision (or any part of any provision) of these terms and conditions is judged to be illegal or unenforceable by a court or any other competent authority, the relevant provision (or part provision) will be deemed to be omitted. The remaining terms and conditions will continue in full force and effect
- Any delay by us in enforcing our rights against you does not affect our ability to enforce such rights. Any waiver by us of any right against you is not a waiver of any other rights that we may have against you
- These terms and conditions shall be governed by and construed in accordance with English law and we and you both submit to the non-exclusive jurisdiction of the English courts
- We are Leisure Vehicles – a partnership established in England and Wales - office address: Rectory Lodge, Old Knutsford Road, Church Lawton, Cheshire, ST7 3EQ.
- This Privacy Policy describes our policy and procedures concerning the collection, processing and use of personal information you provide to us, and by submitted personal information to us you agree to this collection, processing and use. You also agree to our Terms and Conditions of which this Privacy Policy forms part.
- Our website may, from time to time, contain links to the websites of other organizations that are outside of our control. This Privacy Policy does not cover such websites. If you access other websites through our website then the operators of those sites may collect information from you which may be used by them in accordance with their own privacy policies, which may differ from ours.
- You have the right to receive information about the personal data (as defined in the Data Protection Act 1998) that we maintain about you upon written or e-mail request and payment of a fee. You may make a request to us to change or modify your information at any time. We will not pass any of your personal information to any other person or body for marketing purposes
- We reserve the right to alter this Privacy Policy at any time by posting the updated version on our website. Any revised privacy policy will only apply after the date of the changes concerned.
- We will collect various pieces of personal information about you when you contact us by email, including items such as your name, your email address, your postal address, and your telephone number. We respect your privacy and will only use your personal information to assist with the processing of any request/order you make to us and for other purposes to which you have consented
- We may contact you by email, telephone, fax, letter or otherwise To keep you informed of the status of any request you have made to us via our website, telephone or by email
- To obtain any additional information necessary to fulfil any such request; to verify your identity for security reasons ;and for other purposes to the extent permitted by law and / or to which you have consented
- To whom will we disclose your personal information?
- We may disclose your personal information to
- Our employees, and business associates some of which may be established in countries in the European Economic Area other than the United Kingdom and which may use your personal information to process on our behalf any on-line requests received by us from you;
- Our regulators, lawyers, auditors and other professional advisors; and/or
- Other third parties (if we reasonably believe it is appropriate to do so in order to comply with any applicable law, court order or legal requirement)
- Security for your personal information
- We have in place security procedures to prevent the loss, misuse, alteration or theft of your personal information and in order to comply with the Data Protection Act 1998. We endeavour to take all reasonable steps to protect your personal information. However, we cannot guarantee the security of any data you disclose on-line and accordingly you accept the inherent security risks of providing information and dealing on-line over the internet and will not hold us responsible for any breach of security unless this is due to our negligence or wilful default.